



# Farm Market Team Member

## Job Description

BigDaddy's Farm, a certified organic vegetable farm in Oviedo, FL, is looking for part-time, seasonal team members to help operate our retail farm market. BigDaddy's mission is to be a centerpiece in our local community by bringing wholesome food from nature's bounty improving the quality of life and well-being of our customers. Join our farm family and help us feed our neighbors well.

Our farm market team will provide outstanding customer service, keep our produce displays fresh, comply with food safety rules, and help maintain a rewarding environment for our customers and employees.

Enjoy the benefits of working outdoors at our covered, open-air farm stand incorporating elements of nature into your work environment, reduce stress and enhance your creativity. As part of vital small local business, you will interact directly with our farm owners, have your input and ideas valued, and have collaboration opportunities to gain an end-to-end view of farm operations.

### **Hours, Pay, and Benefits**

- Our season runs from December to May.
- Work hours may vary between 7am and 7 pm.
- Compensation is \$12-14/hour, depending on experience.
- Employees receive a 25% discount on t-shirts and produce grown by BigDaddy's Farm

### **Job Responsibilities**

- Promote a positive work environment and maintain excellent employee, customer, and community relations.
- Perform daily set-up and break-down of produce displays and checkout stations.
- Arrange attractive displays of our produce and other products to promote sales.
- Keep produce displays fresh throughout open hours, including restocking from the cooler and culling to meet our strict quality standards.
- Increase sales by educating our customers, encouraging them to try new products, and highlighting peak season sales items.
- Serve customers with a smile, answer questions, and know when to escalate questions or complaints to management.
- Operate our Square point of sale (POS) system.
- Adhere to our cash handling policies and procedures.
- Maintain proper housekeeping and sanitation of the farm stand facility, shopping baskets, and harvesting/staging crates and bins.
- Help perform inventory counts of produce and packaging materials.

- Comply with all local and national food safety/workplace requirements.
- Continually search for opportunities to increase sales, improve customer service, and reduce waste.

### **Candidate Requirements**

#### Education and Experience:

- High School diploma or equivalent preferred.
- 6 months of retail sales experience preferred.
- Food service or grocery experience is preferred.
- Knowledge of nutritional benefits and/or cooking methods for a wide variety of vegetables is preferred; eagerness to learn about our products is required.

#### Skills:

- Excellent sales and customer service skills, including greeting customers with a smile, making small talk, and answering questions.
- Proficiency with handling cash and credit transactions.
- Proficiency with POS systems.
- Self-motivated to work accurately and efficiently.
- Ability to work with individuals at all levels of the organization.

#### Physical Work Requirements:

- Must be a non-smoker.
- Must be able to lift, push or pull 20 lbs regularly and 40 lbs occasionally.
- Must be able to walk on uneven surfaces and short flights of steps.
- Must be able to perform repetitive hand/arm movements, grasping, bending, reaching.
- Must be able to tolerate exposure to outdoor temperatures and refrigerated storage areas.
- Must be able to use tools and equipment: knives, ladders, stepstools, and other equipment.
- Required to spend long periods of time on feet and stand or walk without a break (for up to 4 hours or as required by law).
- Required to wear approved produce safety equipment and personal protective equipment as directed.